NRBT ECONOMIC DIALOGUE, 7-8 MARCH 2012

STRATEGIES FROM THE ECONOMIC DIALOGUE ON GROWING OUR ECONOMY: A COLLECTIVE EFFORT

	Strategy	Specific Actions	Collective Effort to Implement
1. Overarching Strategies	1.Strengthen leadership	(1) Strengthen leadership at all levels of government and private sector(2) Provide capacity building to decision makers	(1) All ministries, private sector (PS)
			(2) All ministries, PS
	2. Strengthen anti-corruption and	(1) Establish the Anti-Corruption Commission	(1) PMO
	the application of the rule of law	(2) Strengthen governance to reduce corruption	(2) Customs, Anti-Corruption Commission, Police, all ministries
		(3) Strengthen compliance to existing legislations	
	3. Enhance collaboration between	(1) Conduct regular consultation	(1) MLCI, MOFNP, private sector
	the government and private sector, and within the private sector.	(2) Formulate clear sectoral plan	(2) MAFFF, TVB, industry
	4. Improve quality of statistics	(1) Strengthen Statistics Dept capacity	(1) Statistics Dept, MOFNP
		(2) NRBT to continue survey of the private sector. Fill in gaps in the collection of statistics where appropriate.	(2) NRBT, PS
		(3) Encourage private sector in compiling & improving quality of statistics	(3) Statistics Dept/PS, NRBT
		(4) Improve coordination and sharing of information	(4) Statistics Dept, NRBT, Customs, MOR, MAFFF, TVB
		(5) Disseminate all relevant statistics to service providers to facilitate planning.	(5) Statistics Dept, NRBT, Customs, MOR, MAFFF, TVB
2. Overcoming the Macroeconomic	Maintain macroeconomic stability	(1) Monetary policy to be proactive to safeguard foreign reserves.	(1) NRBT, MOFNP
Challenges to Economic	,	(2) Promote price and financial stability	(2) NRBT, others
Growth	2. Increase remittances	 (1) Negotiate for better long-term access to labour mobility schemes: increased concessionary access – particularly Australia (2) Consolidate gains from temporary work schemes in Australia 	(1) PMO, MLCI, MOFA
		and NZ: Extend scheme to other sectors like construction to help continuity in employment (3) Maintain cultural link with overseas Tongans	(2) MLCI
		(4) Establish remittances harmonisation task force	(3) MOFNP, MOTEYS, MOFA (4) MOFNP, MOTEYS, MOFA

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	3. Strengthen relations with	(1) Strengthen partnership with donors by implementing agreed	(1) MOFNP
	development partners	policies (2) Strengthen harmonization and alignment.	(2) MOFNP
		 a. Explore alternative budget support modalities over time (with TA support) (3) Raise transparency, accountability and reporting of donor 	(3) MOFNP
		funded projects (4) Ensure predictability & sustainability of donor support	(4) MOFNP
		(5) Improve effectiveness of development assistance	(5) MOFNP
	4. Improve implementation of policies	(1) Raise ownership of policies. Government and donors to consult widely on policies.	(1) PMO, MOFNP
	·	(2) Set realistic timelines for implementation	(2) all Ministries
		(3) Follow due process in policy and project evaluation.	(3) Procurement Committee,
		Strengthen leadership. Cabinet to set and enforce procedures.	MOFNP, PMO
		(4) Strengthen capacity at all levels. Provide support to decision makers.	(4) PMO, MOFNP
		(5) Set up processes to prioritize policies.	(5) PMO, MOFNP
		(6) Outsourcing and PPPs	(6) PMO, MOFNP
	5. Improve co-ordination	(1) Consult the private sector in developing policies	(1) all Ministries
		(2) Enhance coordinating within government ministries and the NRBT	(2) all Ministries, NRBT
3. The Role of the	1.Strengthen leadership	(1) Strengthen leadership at all levels of government and private	(1) All ministries, PS, PSC
Tongan Government in		sector	
Growing Our Economy:		(2) Provide capacity building to decision makers	(2) All ministries, PS, PSC
What risks does the			
public sector debt			
impose on our future			
prospects?			

2. Accelerate public sector reform	(1) Develop a plan to start improve service delivery - changing mindsets. Start at the top.	(1) PMO, all ministries, PSC
	(2) a. Ensure rigorous prioritization of reforms through a clear roadmap.	(2) MOFNP, MPEs
	b. Accelerate SOEs & financial management reforms.	
	c. Streamline government core functions.	
	(3) Improve efficiency of allocation.	(3) PSC, All ministries
	a. Undertake expenditure review	
	b. Increase allocations to priority sectors	
	c. Expand performance-based system to 4-5 categories to be	
	effective by July 2012	
	d. Enforcing performance award system for annual	
	assessment	
	e. Improve quality of spending - priority spending on	
	economic sectors, limit within-year transfers of spending to non-	
	priority sectors	(4) PSC, All ministries
	(4) Improve delivery of services	(4) PSC, All Illinistries
	a. Maximize opportunities to improve service delivery from	
	the government restructure	
	b. Pursue ways of raising performance and accountability(5) Enhance the competency of the public sector	(5) PSC
3. Restore debt sustainability	(1) No increase in debt in the next 2 years/ until 2014/15	(1) MOFNP
3. Restore debt sustainability	(2) Reduce debt to GDP ratio from current level to 40% of GDP	(2) MOFNP
	(3) Seek more non-debt funds and channel to infrastructure	(3) MOFNP
	development - grants e.g. solar	(3) MOFINE
	, ,	(4) Cabinet, MOFNP, CDEC
	(4) Cabinet to establish rigorous screening process of all project proposals and demand compliance.	(4) Cabillet, MOFNP, CDEC
	(5)Seek debt relief and restructure as medium term strategy	(5) MOFNP
	1	1 * *
	(6) Improve investment productivity by undertaking full cost benefit evaluation.	(6) MLCI, MOFNP
	(7) Pursue untied loans and grants to increase retained benefits	(7) MOFNP
	of projects	
	(8) Avoid reducing spending in health and education when	(8) MOFNP
	interest payments for the Chinese loan begins	

	4. Continue with fiscal	(1) Achieve primary budget surplus of 1% of GDP by 2013	(1) MOFNP
	consolidation	(2) Maintain wage bill at the 2010/11 level. Reduce to 45% of total spending through broader public sector reform program	(2) MOFNP
		and a well-designed performance management system (3) Safeguard development spending (4) Improve quality of spending - priority spending on economic sectors, limit within-year transfers of spending to non-priority	(3) MOFNP (4) MOFNP
		sectors (5) Improve revenue - broaden tax base, improve compliance (6) Introduce prudent fiscal measures to create fiscal space/rebuild cash balance	(5) MOR (6) MOFNP
		(7) Identify the cost of trade offs on policy options and use tools like the Fiscal Management model to assess these.	(7) MOFNP, all ministries
	5. Make consistent policy	(1) Collectively develop a clear national economic/sectoral vision.	(1) MFNP, all ministries
		(2) Cabinet to set and abide by procedures to rigorously evaluate policies and priorities	(2) Cabinet
		(3) Align policies to the vision/national strategy and priorities to be included in all project proposals	(3) MOFNP, all ministries
		(4) Promote dialogue on major policies before finalizing policy.	(4) MOFNP, all ministries
4. Expanding the role of the financial sector to grow our economy	Enhancing the financial sector's contribution to economic growth	(1) develop mechanisms to encourage greater risk sharing, such as partial guarantee fund (capitalized by donors or Government through a budgetary allocation), channeled through the banking sector	(1) banks, MOFNP
		(2) Establish revolving development fund with private sector majority membership of the development fund	(2) MOFNP, NRBT
		(3) Introduce other products to reduce cost of remittances (4) Commercial banks to support market assessment study to identify potential crops to be exported, quantity & regularity and regulatory requirements	(3) banks, FED (4) MAFFF

2. Increase transparency and	(1) Enforce simple disclosure of effective interest rates, fees and	(1) NRBT, banks
disclosure	charges	
	(2) Publish comparison of profits, interest rates and other	(2) NRBT
	financial soundness indicators	
	(3) Continue to strengthen bank supervision	(3) NRBT
	(4) Enhance dialogue with commercial banks, including at the	(4) NRBT
	regional level	
	(5) Government to share information about new developments	(5) MOFNP
	to assist banks in tailoring their lending	
3. Strengthen institutional	(1) Establish a credit bureau	(1) banks, NRBT
framework for the financial sector	(2) address land issues - ease of land title transfers, promotion of	(2) Land Commission, MLS, ABT
	a more efficient land title registration framework	
	(3) Build institutional capacity - Strengthening the industry	(3) MOTEYS
	associations, market intermediaries, universities, governments,	
	civil society organizations, and grassroots groups who must all be	
	able to play their roles effectively within the system	
4. Improve the creditworthiness of	(1) Build financial literacy – 2020 Money Pacific Goals	(1) NRBT, banks, Ministry of
borrowers		Education, MOTEYS, NGOs
	(2) Strengthen vocational and business training on financial	(2) MOTEYS
	matters	(2)
	(3) Provide people with tools and know-how to manage their money well	(3) banks, MOTEYS, MOE, NRBT
	(4) Providing global connectivity to Tonga businesses	(4) banks, MLCI
5. Deepen and broaden the	(1) Promote competition where possible.	(1) MLCI
financial market	(2) Enhance consumer protection measures	(2) MLCI, NRBT
	(3) Build legislation and regulatory framework for other forms of	(3) MOFNP
	finance - leasing, insurance, provident fund	
	(4) Promote access to finance - mobile banking & microfinance	(4) banks, NRBT, mobile phone
		service providers

5. Private Sector	1. Create an enabling regulatory	(1) Amend the Business Licenses Act in order to reduce the	(1) MLCI, CL
development: can it be the engine of growth in	climate to reduce cost of doing business and support	licence fees & simplify the process (2) Introduce legislation to fill in the gaps in the commercial law	(2) MLCI, CL
Tonga?	entrepreneurship	framework - bankruptcy, trustees, electronic transactions,	
		contracting and arbitration, Tourism Act, Foreign Investment Act	
		(3) Continue regulatory reform, especially for business licensing	(3) MLCI
		and foreign investment	
		(4) Complete transition to a fully electronic company registry	(4) MLCI
		(5) Establish bankruptcy framework	(5) MLCI
		(6) Fully implement Personal Properties and Securities Act	(6) MLCI, banks, NRBT
	2. Support private sector development	(1) Enhance collaboration between the government and private sector, and within the private sector.	(1) MLCI, MOFNP, private sector
		(2) Develop sector plans within the industries and discuss with government	(2) Private Sector
		(3) Improve transparency & communication - surveys, feasibility studies, business environment reform	(3) all Ministries
		(4) Government to avoid delay of projects	(4) Procurement Committee, PMO
		(5) Government to negotiate greater labour mobility in the	(5) MLCI, MOTEYS
		sectors that are found locally so they can bring back the skills to be used in Tonga	
		(6) Promote local companies in government projects	(6) MLCI
		(7) Provide businesses access to freely available professional and independent advice -e.g. on tax	(7) MOR, MLCI
		(8) Government to provide effective and well targeted incentives for private sector development	(8) MOFNP, MLCI
		(9) Change our country's attitude to the private sector.	(9) MOR, MLCI, MOFNP
		Businesses are not here purely to generate income for our	
		government.	
		(10) Delay the commencement of the National Retirement	(10) PMO
		Benefit Scheme Act 2010 for at least 12 months	
	3. Review taxation regime to	(1) Conduct a review of the current tax regime, which taxes	(1) MOR
	dismantle barrier to growth	businesses before profits are generated.	
		(2) Reconsider the imposition of duty on freight	(2) MOR
		(3) Sell off small SOEs and TCC	(3) MOR
		(4) Establish an independent mediation service for disputes	(4) PMO, MOR
		relating to legislative compliance, including taxation.	

	4. Reduce the presence of the State	(1) Complete commercialization of SOEs, continue	(1) MPE
	in the Economy	rationalization, hold boards accountable and develop shared	
	,	services	
		(2) Prohibit ministries from undertaking commercial activities	(2) PMO, MPE
		unless there is a clear need that is not being met by the private	, , ,
		sector	
		(3) Sell off small SOEs and TCC	(3) MPE
		(4) Introduce private sector disciplines through contracting out	(4) MPE, MLCI, private sector
		and PPPs where appropriate	
		(5) Reduce the high cost of electricity by implementing the Tonga	(5) TERM, PMO
		Energy Roadmap and hedge/reduce fuel costs.	
	5. Improve Infrastructure	(1) Complete the installation of the fibre-optic cable to ensure	(1) MCI
		open access	
		(2) Upgrade infrastructure through greater use of contracting out	(2) MCI, MPE
		and PPPs	
		(3) Establish a joint government – private sector task force to	(3) MPE, MT
		look at means to improve international air and shipping	
		transportation links to facilitate trade	
6. Dismantling the	1. Improve market access and	(1)Strengthen marketing institution -private sector initiative vs	(1) MAFFF, Pharma
barriers to growth of the	enhance trade capacity	government body	
agriculture sector in		(2) Improve access to existing markets through quality control	(2) MAFFF, Pharma
Tonga		mechanisms to retain market confidence	
		(3) Strengthen producers' groups and other farmers'	(3) MAFFF, Pharma
		organizations to co-ordinate market supplies, reduce transaction	
		costs and facilitate technology transfer.	
		(4) Enhance access to production, storage, and processing	(4) MAFFF, Pharma
		technologies for added value products	
		(5) Government to initiate trilateral dialogue with Fiji and Samoa	(5) MLCI /Trade
		to improve access to these markets.	(2) 2 2 2 5
		(6) Negotiation points need to be in line with PPP (Public Private	(6) MLCI /Trade
		Sector Partnership) work plans such as PHAMA/NGO's/MORDI	

	2. Improve knowledge, skills,	(1) Enhance training programs for small holder farmers to	(1) MAFFF, PS
	technologies and information base	improve yield/quality	
		(2) Improve Human Capital in the form of professional,	(2) MAFFF, PSC
		managerial and technical skills.	
		(3) Ensure appointments to key positions are on merit and	(3) MAFFF, PSC
		results driven.	
		(4) Continue professional development for MAFFF staff to ensure	(4) MAFFF, PSC
		effective delivery of services to ALL farmers – knowledge	
		dissemination a key	
		(5) Strengthen support for public and private sector partnerships	(5) MAFFF, PS
		and networks to facilitate collaboration adaptative research,	
		education and extension to be more responsive to markets	
		(6) Increase focus on appropriate research and development	
		initiatives for agro-processing and value added products.	(6) MAFFF
		(7) Capacity building at all levels, and in the many dimensions,	
		ranging across the supply chain from production to marketing	(7) MAFFF, PSC
	3. Improve access to finance	(1) Establish economic stimulus fund	(1) covered under Financial Sector
			(No.4)
		(2) Interest subsidies for Farmers	(2) covered under Financial Sector
			(No.4)
		(3) Promote partnerships between reliable exporters and good	(3) MAFFF, exporters, farmers
	4 language and disting	farmers	(4) MAREE DC DIJAMA
	4. Improve production	(1) Refocus and realign our research and extension/advisory	(1) MAFFF, PS, PHAMA
		services according to the needs of the farmers/clients, and market demands.	
		(2) Identify export crops to target (PHAMA Program) (i) HFTA	(2) MAFFF, PS, PHAMA
		crops; (ii) Fumigation Facility	(2) WAFFF, F3, FHAWA
		(3) Establish incentive and mechanism on growers payment at	(3) MAFFF, PS, PHAMA
		farm gate, minimize risk to growers – set price, etc.	(3) WALLE, F3, FLIAIVIA
		(4) Frame appropriate policies to improve access to land for long	(4) MLSNR
		term agricultural investment	(1)
		(5) Develop licenses , venture capital and other incentives for	(5) MLCI
		investor in agriculture sector	(-,
		(6) Improved production of local animals and livestock	(6) MAFFF
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5. Improve communication &	(1) Improve facilitation, coordination and collaboration between	(1) MAFFF, private sector
consultation	and among growers, exporters, government, consumers	
	/customers – throughout the value chain)	(2)
	(2) Industry to organize two way learning forum	(2) private sector
	(3) Best farming practices must be communicated to ALL	(3) MAFFF, MORDI, NGOS
	farmers. Eg., assistance programs through donors – FAO,	
	IFAD/NZAid through MORDI, NGOs, 2012 watermelon training	
	conducted by MAFFF; regular soil tests	(4) 1 4 6 1 1 4 1 5 5
	(4) Raise public awareness on buying "local" products - national	(4) MLCI, MAFFF
	campaign to promote "Buy Tonga Made" commodities	(-)
	(5) Consultation must take place before work plans are adopted	(5) MAFFF, PS
C. F. Ivanov Co.	by ministry	(4) 244 555
6. Enhance Government	(1) Strengthen MAFFF's resources - financial & staffing resources	(1) MAFFF
commitment	(2) Reduce tariffs for Agri-inputs and production costs & Reduce	(2) 1 1 2 2 1 1 1 5 5 5
	hire rates for Agriculture Machineries	(2) MOR, MAFFF
	(3) Reform MAFFF - separate CEOs	(2) 144 555 000
	(4) Commercialize and privatize the operation of the chemical	(3) MAFFF, PSC
	treatment facility	(4) MAFFF, MPE
7. Ensure sustainable management	(1) Strengthen local capacity for integrated management of	(1) MAFFF, PS
of natural resources	agricultural and natural resources to maximize benefits	(2) 144 555 . DC
	(2) Strengthen biosecurity for effective national border	(2) MAFFF, PS
	protection from pests and disease and invasive incursions	(2) 1 1 1 5 5 5 5 6
	(3) Support the enforcement and development of agriculture	(3) MAFFF, PS
	and natural resource regulation and policies improve the	
	productivity and sustainability of the resource base. For example	
O language infrared and	- roaming pigs damages need urgent action.	(4) Death A. Headi
8. Improve infrastructure	(1) Designated clean area for export containers at wharf	(1) Ports Authority
	(immediate)	(2) MASES DC
	(2) Build centralised cool storage facility (2-3 year plan?)	(2) MAFFF, PS
	(3) Upgrade secondary rural roads which are in very poor	(3) MOT
	condition	(4) Dorte Authority
	(4) Allocate a specific area for export containers	(4) Ports Authority
	(5) Government to negotiate a better service for Tonga (PFL	(1) MOT
	Board)	

7. Does Fisheries Sector	1. Strengthen the working	(1) Government to reprioritise the fisheries sector by:	(1) MAFFF/ Fishery Industry
in Tonga has a future	relationship between the fishing	a. upgrading the Fisheries Division into a Fisheries Dept (FD)	
and is it sustainable?	industry and Government	separate from Agriculture and Forestry and headed by a CEO;	
	(Fisheries Division)	b. establish an umbrella National Fisheries Council (NFC)	
		(2) FD and NFC to establish a Task Force Team of about 5	(2) MAFFF/ Fishery Industry
		members. This Task Force will consist of technical experts in the	
		various fields of the FD and fishing industry, who will: (i)	
		implement and monitor the plans and policies laid down by the	
		Government	
		(3) Enhance dialogue between government and the industry	(3) MAFFF/ Fishery Industry
		(4) Monitor quota and prevent illegal harvest & processing	(4) MAFFF/ Fishery Industry
		(5) Completely ban all possible depleted species	(5) MAFFF/ Fishery Industry
		(6) Require export proceeds to be returned to Tonga	(6) MAFFF, NRBT, Customs
		(7) Improve quality of data	(7) MAFFF/ Fishery Industry
	2. Reduce cost of doing business	(1) Review and revise all levies that fishing businesses are legally	(1) MAFFF/ Fishery Industry
		obligated to pay before the business is started and during	
		operation	
		(2) Formulate sectoral policies that would eliminate	(2) MAFFF/ Fishery Industry
		cumbersome bureaucratic and regulatory impediments; and	
		create a clear, thoughtful and practical procedure to follow on	
		foreign involvement in the industry.	
		(3) Reduce or remove CT	(3) MOR
		(4) Reduce or remove custom duties and taxes on imported	(4) MOR
		fishing gears and bait	
		(5) Improve wharf infrastructure and management	(5) Ports Authority
	3. Enhance training and capacity	(1) Identify the training needs in the areas of business planning	(1) MAFFF/ Fishery Industry
	building	and management of potential and existing entrepreneurs in the	
		fisheries sector, and management of money.	
		(2) Develop a national training programme on business planning	(2) MAFFF/ Fishery Industry
		and management to suit the needs of the sector.	
		(3) Develop a mentoring programme to provide after-training	(3) MAFFF/ Fishery Industry
		support service to fishing business operators who have	
		completed the training programme	
		(4) Use the successful completion of the training programme by	(4) MAFFF/ Fishery Industry
		potential and existing entrepreneurs in the fisheries sector as a	
		condition for accessing government support	

	4. Improving output of the fisheries	(1) Conduct research & development on fisheries products	(1) MAFFF/ Fishery Industry
	sector	(2) Review the structure of current investment incentives and	(2) MAFFF
		develop a fisheries investment framework and investment policy	
		to ensure coordinated and effective consideration of investment	
		proposals across Government and the private sector.	
		(3) Review foreign investment in the fishery industry	
		(4) Develop potential aquaculture areas and issue licenses	(3) MAFFF
		(5) Develop management plans for other potential fisheries e.g.	(4) MAFFF
		shark, bluenose	(5) MAFFF
		(6) Expand the Special Management Area (SMA) network	
			(6) MAFFF
	5. Improve access to finance	(1) Review the current terms and availability of credit to	(1) banks, NRBT
		potential and existing fishing businesses to meet the special	
		requirements of micro and small to medium enterprises (SME)	
		(2) Government to provide financial assistance	(2) MOFNP, MAFFF
		(3) Consider low interest long term loans	(3) banks, NRBT
8. Realizing the potential	1. More coordination and	(1) Create a public/private partnership role for sustainable	(1) TVB/Industry
of the tourism sector	partnership between the public	growth that is unified and efficient	
	and the private sector to drive	(2) Establishment of a public-private sector body to drive tourism	(2) TVB/Industry
	tourism forward.	(destination development and marketing).	(2) 73 (2) (1) (1) (2)
		(3) New initiatives in attracting investment and product development.	(3) TVB/Industry, MLCI
		(4) Develop a Strategic Tourism Plan to act as guideline for the	(4) TVB/Industry
		development of the sector for the next five years	(E) TVD AM CL CL
		(5) Institutional and Legislative Reform	(5) TVB, MLCI, CL
		a. Improving destination management, investment and	
		marketing for the tourism sector	
		b. Increasing the involvement of the industry in sector planning	
		c. Increasing transparency and accountability, including in the	
		industry licensing process	
		(6) Improve quality of data collection	(6) TVB/Immigration Dept/Stats
		(o) improve quality or data concession	Dept/Industry

2. Support for Tourism	(1) Establishment of one-stop shop for licenses and accreditation	(1) MLCI, TVB
2. Support for Tourism	(2) Reintroduction of investment incentives for tourism	(1) Wiles, 118
	investment	(2) MLCI, TVB
	(3) Provide land at moderate or no cost at suitable sites for	(2)26.)
	hotels, resorts development or assembly of land by the	(3) MLSNR
	government for suitable development sites is sufficient incentive	(5) 111251111
	(4) Review possible sites for tourism precincts in other areas of	
	Tonga	
	(5) Review investment processes	(4) TVB, Tonga National
	a. Improving procedures and ensuring appropriate fees and	Committee
	charges for business licenses, work permits and land leases	(5) MLCI, MLSNR, MOFA
3. Access to cheap/low interest	(1) Banks to reduce high lending rates	(1) Refer to Financial Sector (No.4)
financing & Productivity incentives	(2) Government to provide incentives e.g. 10% CT next 5 years,	(2) MOR, MLCI
	development license reinstated (duty free for hotel	(=,,==.
	development projects & tax holiday next 5 years)	
	(3) Inject equity to help investors to upgrade accommodation	(3) Refer to Financial Sector (No.4)
	products & services	
	(4) Develop the handicraft market to ensure consistent quality &	(4) TVB/Industry
	supply	
4. Improve Marketing	(1) Corporatize TVB - manage Tourism Marketing & Promotional	(1) TVB/Industry
	activities	
	(2) Develop a MICE marketing strategy - Meetings, Incentives,	(2) TVB/Industry
	Conferences & Events	
	(3) Target an 8% increase per annum in tourism receipts for the	(3) TVB/Industry
	next 3 years	
	(4) Undertake a market research into consistently meeting	(4) MLCI/MOT/PS
	demand from current markets and developing of new markets;	
	(5) Establish tourism marketing centres in Auckland, Sydney, Los	(5) MOT/MLCI/PS/other bodies
	Angeles/San Francisco & Asia	
	(6) Continuously provide information to relevant parties	(6) MOT/PS
	(7) Enhance cooperation with neighbouring countries	(7) MOT

	5. Infrastructure upgrade	(1) Immediately review and implement fuel cost structure	(1) MLCI
		efficiencies	
		(2) Improve air and sea transport services to meet all sectors	(2) MOT
		needs	
		(3) Implement policies to maintain land transport standards and	(3) MOT
		facilities	
		(4) Explore how to capitalize on the communication/technology	(4) MOI, MOT
		development underway	
		(5) Develop a national approach and implement at the	(5) TVB
		community level to keep Tonga clean and maintaining its	
		landmark sites, natural environment and beauty	
	6. Support Tourism Sector	(1) Clear statement of Govt. policies to support tourism sector	(1) MOT
	development	development	
		(2) Seek/provide effective assistance (financial/TAs/training) to	(2) MOT/PS
		support tourism sector development	
		(3) Improve relationship/partnership with tourist operators	(3) MOT/PS (TTA & TTI)